

INTELIO[®]

Intelligent Operations

The following is a quick reference guide for reporting, closing the car wash from the controller, and loading bills into the dispensers at the Activa activation device.

At no time should a store employee conduct an Activa reboot without direction from a Mark VII or Intelio Technologies employee.

Intelio Technologies contact:

Technical Support: 800-874-6099

Technical Support Manager: 505-350-6394 – Ron Salvato

Customer Support Manager: 405-206-1927 – Larry Davis

*Note - If no one answers, please leave a detailed message (i.e., Name, Company, description of issue, and call back number).

THE "REPORTS" BUTTON

Press the **Reports** button on the Main Operation Screen to view reports selections on the touch screen or print report information.

Select the Managers button. From this screen, you will have another series of options. On the left side of the screen, there will be a column of buttons. Look for the "Summary" button at the bottom of the screen. Select the "Summary" button. Once selected, the button will be highlighted in yellow and wash information will be shown on the "Wash Sold" and "Total Revenue" area.

At the bottom of the screen, select the "Print All" button to print the summary report. Once the report is finished printing, check the report to ensure the report is legible and all data has printed.

Press the "Close" button. This will bring up another window asking to "Clear Totals". If satisfied with the printed report, press "Yes". This will clear all daily totals. If not satisfied, press "No".

Once finished with the reporting, press the closed button again to bring the site controller to the main screen.

The screenshot shows the Main Operation Screen. At the top, there are status indicators for POWER, ALARM, COINBOX, and CHEM. Below these are IN USE, POS, COIL LOOP, and HOST. The main display area shows the time 10:26:26 AM and temperature 25° F. There are buttons for Carwash Status, Coinbox Status, Setup Menu, and Reports. The Reports button is highlighted in yellow. At the bottom, there are status bars for Net WEI 2 - Ready, Net WEI 3 - Ready, Coinbox 2 - Printer Door Open, and Coinbox 3 - OK.

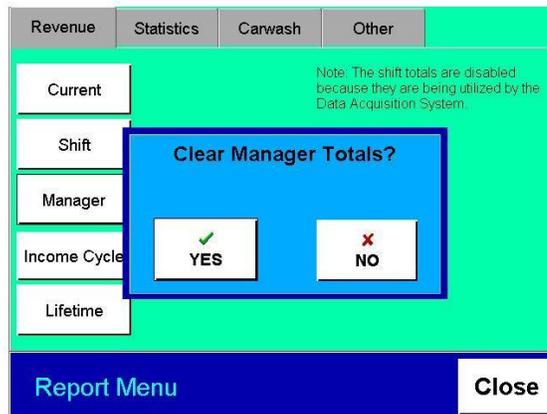
This screenshot is identical to the previous one, but the 'Reports' button is circled in red to indicate it is the focus of the instruction.

The screenshot shows the Manager Selection Screen. It has a green background and a sidebar with buttons for Current, Shift, Manager, Income Cycle, and Lifetime. The Manager button is circled in red. A note on the screen states: "Note: The shift totals are disabled because they are being utilized by the Data Acquisition System."

The screenshot shows the Summary Report Screen. It has a green background and displays a table of Washes Sold and a Summary section. The Summary button is circled in red.

CAW	Washes Sold	Qty
Package #1		573
Package #2		660
Package #3		1192

Summary	
Total Revenue	
Code A Wash	\$0.00
Point of Sale	\$0.00
Coinboxes	\$22,473.50
Vacuums	\$0.00
Self-Serve Bays	\$0.00
Vending	\$0.00
Total	\$22,473.50
Discounts	\$0.00
Taxes	\$0.00
Net Total	\$22,473.50



THE "CLOSE WASH" BUTTON

The **CLOSE WASH** button is used to deactivate wash equipment operation and prevents customer actions at the coin box from arming the carwash equipment. Depending on the coin box installed:

- The customer may see a visual Car Wash Closed type message on a screen.
- Money, credit cards, or wash club cards will be rejected.
- Codes will not be accepted.
- An audio message may inform the customer that the carwash is closed.

TO CLOSE THE CAR WASH:

1. Press the Close Wash button on the Main Operation Screen. The message "Do you want to close the carwash?" appears on the display.
2. Press the **Yes** button. The Close Wash button on the Main Operation Screen turns red and stays red until the carwash is reopened.

TO REOPEN THE CAR WASH:

1. Press the Close Wash button on the Main Operation Screen. The message "Do you want to open the carwash?" appears on the display.

2. Press the **Yes** button. The Close Wash button on the Main Operation Screen turns white.

Sale	Main	POWER	IN USE	POS	CB DOOR	CHEM
Void / Refund	Carwash Status	B TEMP	NET	CB PRINT	EEI	HOST
Check A Code	Coinbox Status	10:26:26 AM		25° F		
Fleet Sale	Setup Menu	Host		Thu 12/10/2009 10:24 AM		
Close Wash	Reports	Coinbox 2		Printer Door Open		
				Clear Alarm		
				Login		
Net WEI 2 - Ready		Coinbox 2 - Printer Door Open				
Net WEI 3 - Ready		Coinbox 3 - OK				

Replacing the Printer Paper

The Activa receipt printer Receipt printer requires (2 ¼") and core size (Core 1/2X5/8) thermal printer paper.

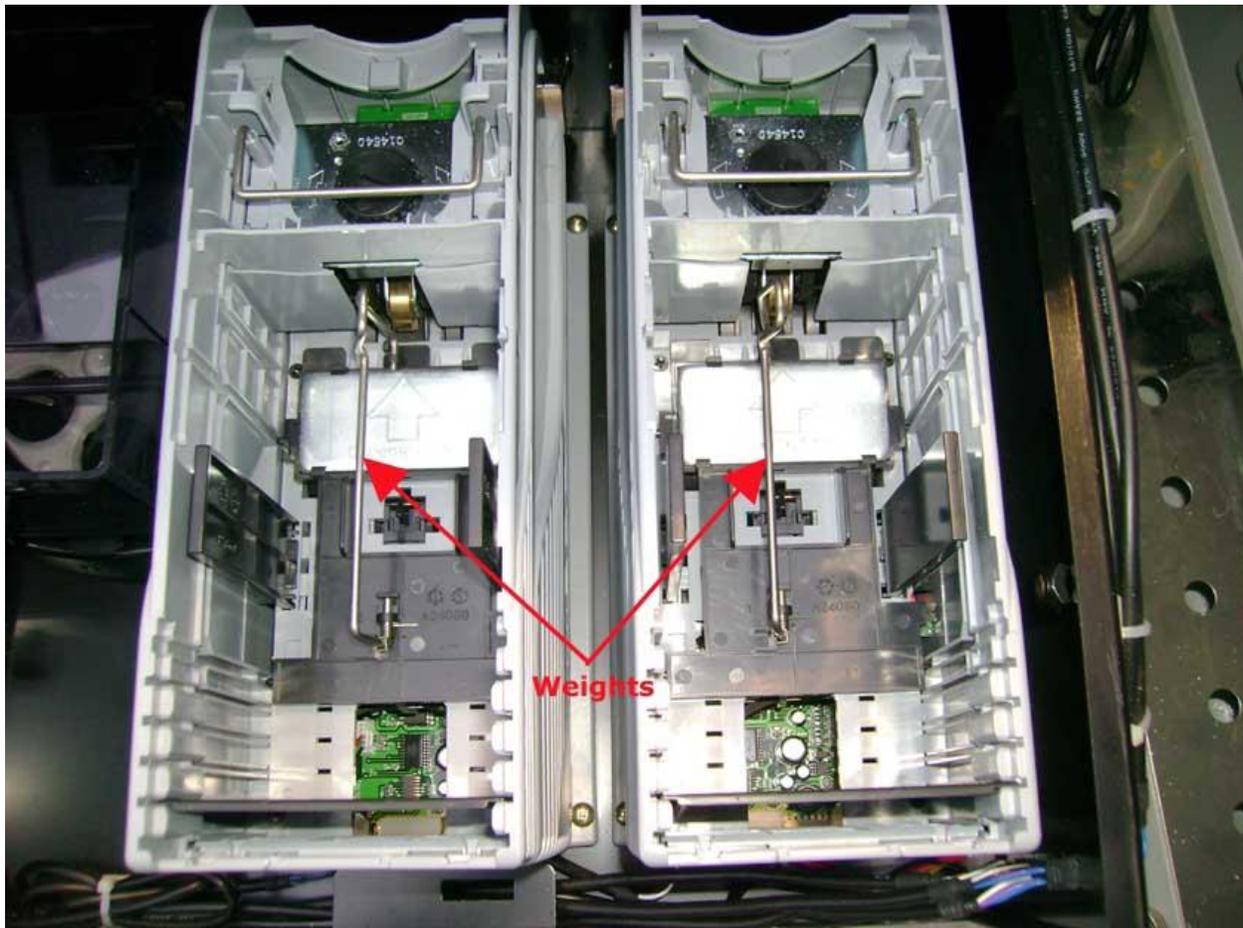


Follow instructions on printer.

Loading the Bill Dispenser(s)

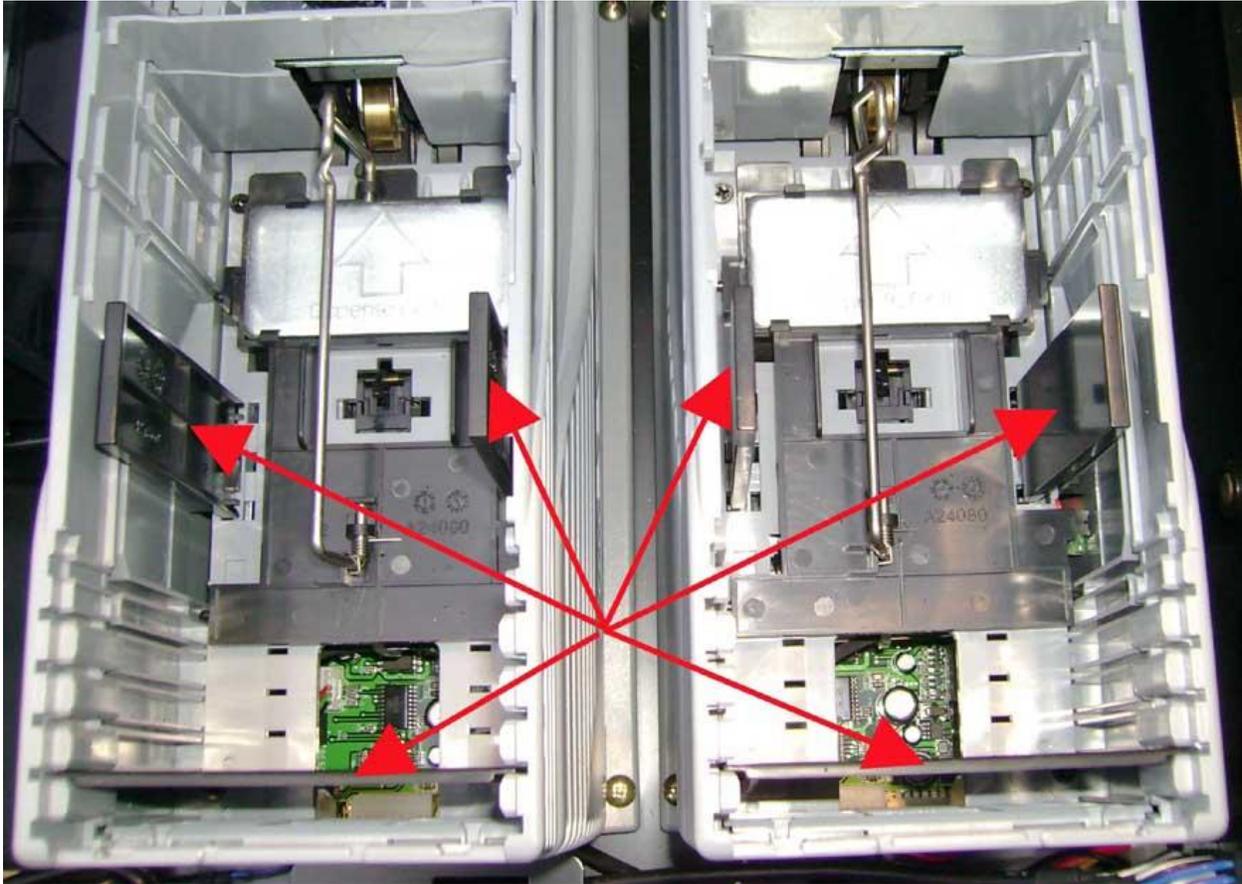
For security reasons (i.e., possible vandalism or theft) consider using a staggered and irregular schedule when removing money.

Step 1



Unlock and remove the lid to the dispenser tray and remove the weights and any existing bills from the dispensers.

Step 2



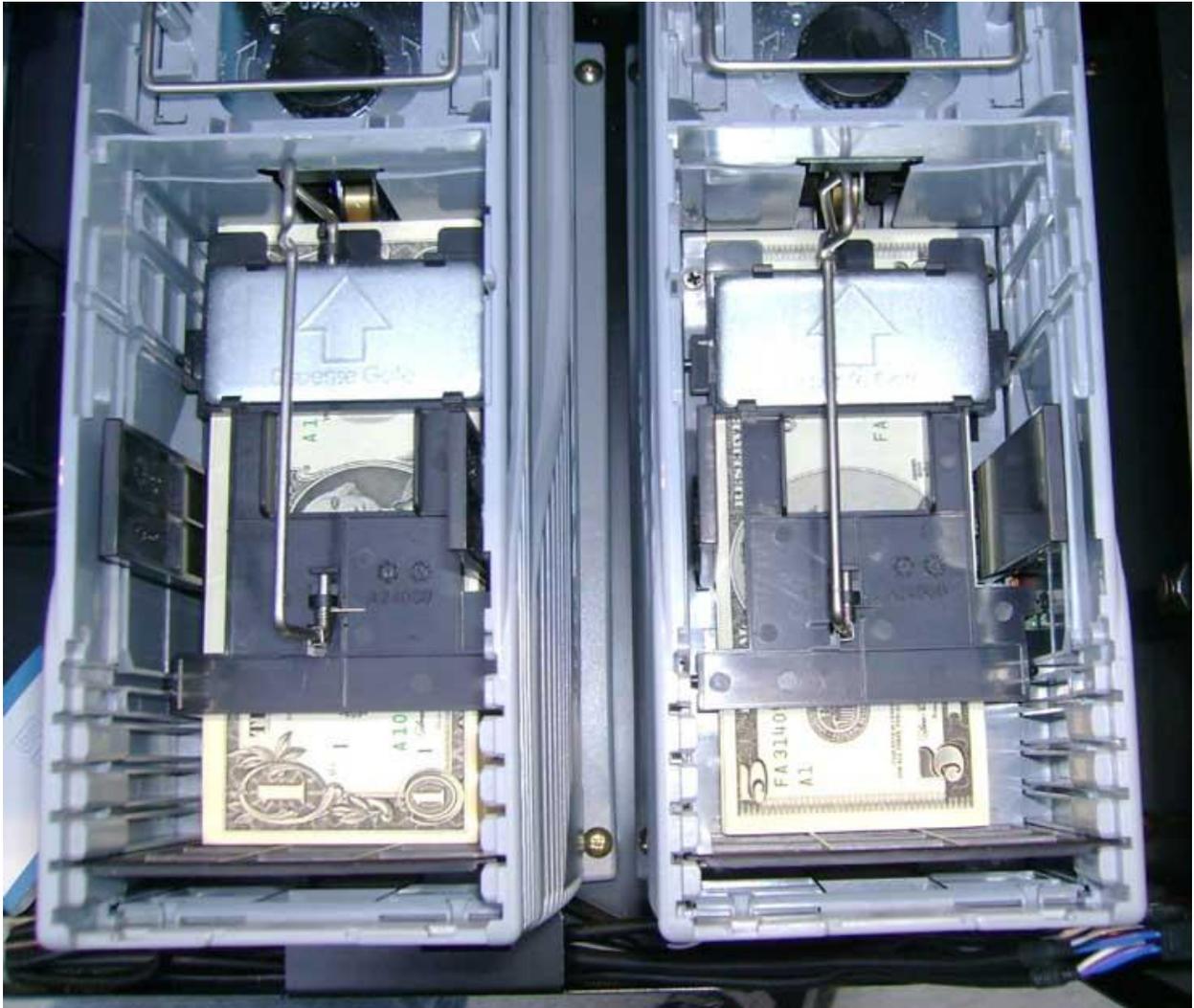
Check to see that the bill sizing tabs are aligned for the bills that you are using. They will come pre-sized for U.S bills.

Step 3



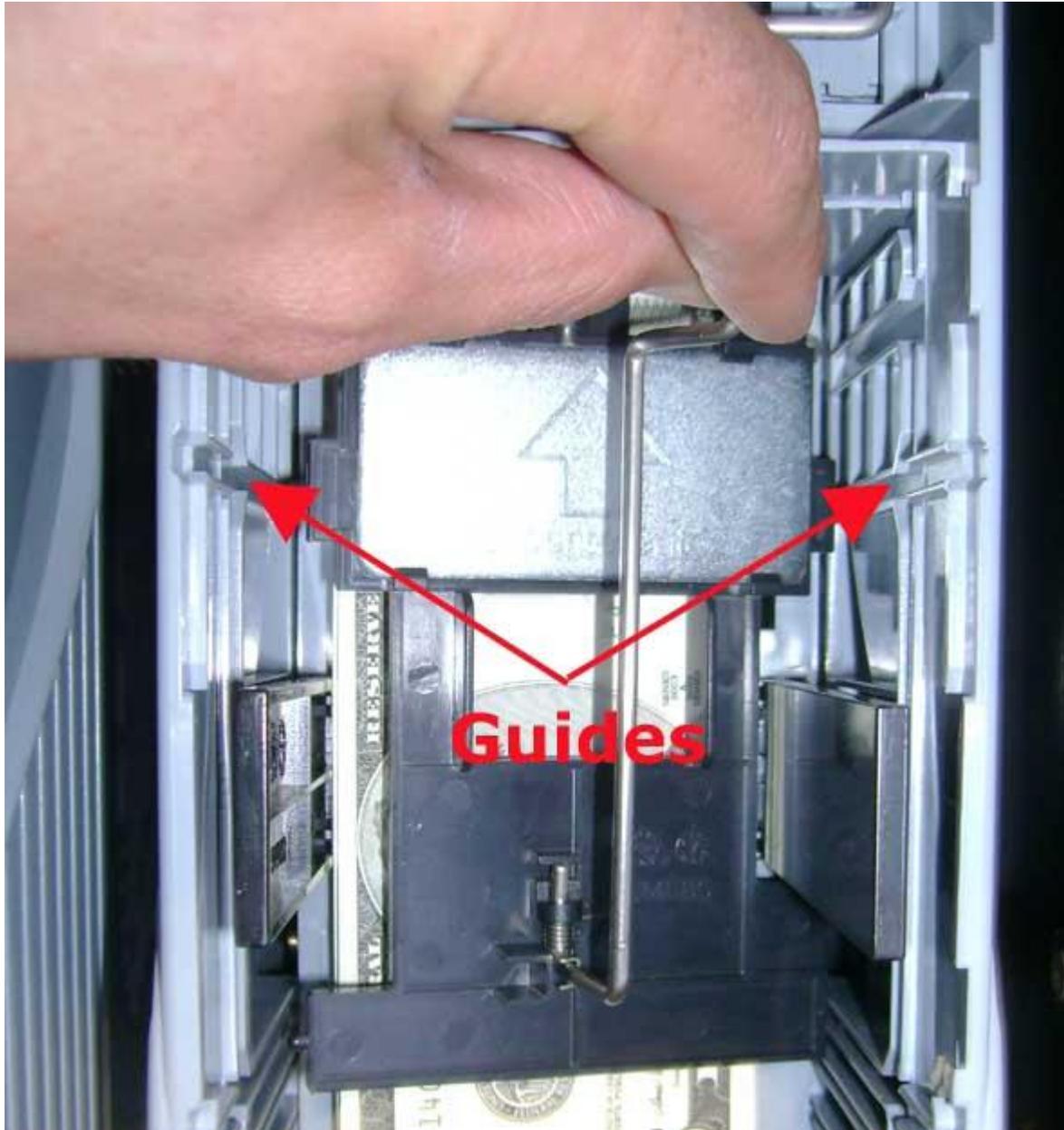
Place the bills in their correct dispenser. Load the bills into the dispenser as shown with the bills being placed down in the back of dispenser first, then lowering them to the front.

Step 4



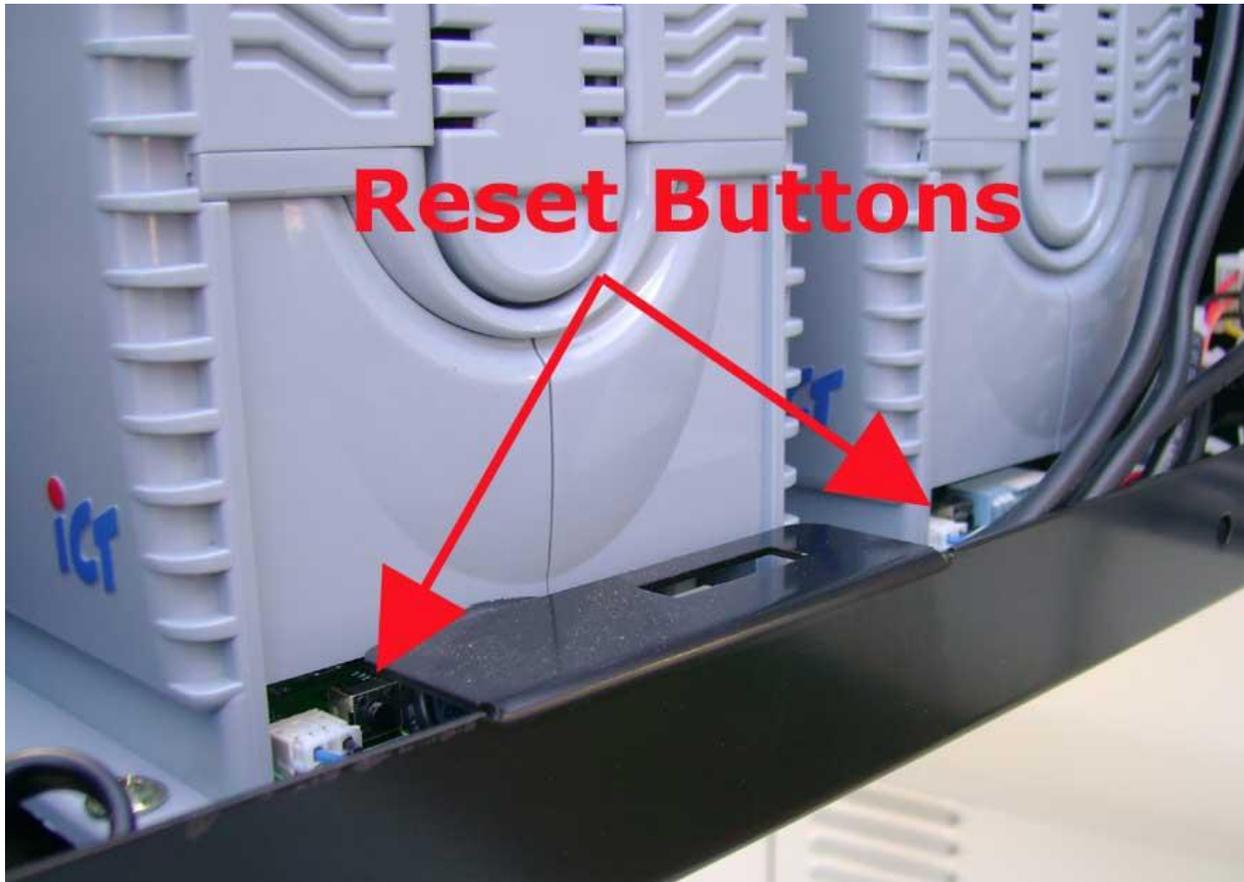
The default configuration is set to have \$1.00 bills on the left and \$5.00 bills on the right.

Step 5



Replace the weights.

Step 6



Press reset buttons any time that bills are added or taken out of the dispensers.

Coin Hopper

The Coin Dispenser should not have more than \$200.00 in it. Please refer to the image below to see the cut off line for filling the hopper.

The Coin Dispenser will start issuing a low hopper alert at approximately \$30 in quarters and will stop dispensing (an alert will also be issued) dispensing at approximately \$10 in quarters. See image below for “Low” and “Empty” lines for the Coin Dispenser.

